



# Stephen Moore

## Technical Specialist

### PROFILE

## Shared Services & Continuous Improvement

A Transformation Director / Change Agent with an extensive track record in supporting businesses through periods of complex change, and leading large teams, working collaboratively and collegially with diverse communities. An expert in managing cultural change, retaining, developing and growing existing teams, whilst providing a structured career path that ensures future business growth and a continuous improvement legacy.

A Lean Six Sigma Expert with a track record of successful business transformations in International and Global Business. Delivering and embedding Lean Six Sigma Business Improvement models. Designing & developing training specific to the culture of the organisation, including capability development for senior leaders, and team members, delivering measurable cost savings & service improvements.

Steve has demonstrable experience of designing, delivering & operating Shared Services in the Public / Not for Profit and Private sectors. Winning European Shared Service Start-up of the year, & achieving runner up the following year for European Shared Services of the year.

Experience of transforming a loss making private enterprise into a world class organisation improving turnover from £1 million to £20 million, Identifying opportunities and implementing a support structure that delivered Innovation and employee development / reward. Awarded three Queens Awards for outstanding achievement.



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