



Luke Firth - Technical Specialist

Process & Business Improvement



A process improvement consultant, based in the Netherlands who has been working to improve the processes and business practices that impact customers in a variety of companies for over a decade. Primarily using Lean methodology and Six Sigma analysis to achieve great results on behalf of clients.

Luke's experience has been drawn from working with clients in Financial services, Software development, BPO, Tourism industry, Oil and Gas sector and through exposure to Healthcare best practice. He has applying Lean and Sigma tools in a range of different cultures from the Middle East, North America, Europe and the UK.

His process and business improvement education has been enriched by collaborating with top consulting firms like McKinsey & Co. and pwc, and smaller boutique firms such as OEE and Unipart.